

SW-04305A-09-0291



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 85792

Date: 3/17/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Mary J. Last: Kacenak

Account Name: Mary J. Kacenak

Home: (

Street: 1

Work: (000) 000-0000

City: San Manuel

CBR:

State: AZ Zip: 85631

is:

Utility Company: Coronado Utilities, Inc.

Division: Sewer-water

Contact Name:

Contact Phone:

Nature of Complaint:

I am the only person that is in my place. I have a small income and can't afford a raise (for them that high) it is to high as now. I don't get a raise to help me to keep up with all these high increases they want. They just are unfair to all of us in San Manuel. Help us

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. SW-04305A-09-0291. closed

End of Comments

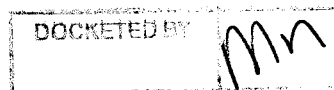
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Arizona Corporation Commission

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Investigator: Carmen Madrid

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Priority: Respond Within Five Days

Opinion No. 2010 85791

Date: 3/17/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Charles M.

Kincaid

Account Name: Charles & Janet Kincaid

Home:

Street:

Work: (000) 000-0000

City: San Manuel

CBR:

State: AZ **Zip:** 85631

is: Cellular

Utility Company: Coronado Utilities, Inc.

Division: Sewer-water

Contact Name:

Contact Phone:

Nature of Complaint:

This rate is grossly unfair. It does not take in consideration if the household is only 1 or 2 or vacant. No other bill is so excessive. Even the water bill is only \$30.39. We are 76 & 75 years old & find this bill a handicap. It doesn't make sense that a water bill is less than a sewer bill.

PLEASE DO NOT GRANT A RATE INCREASE

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. SW-04305A-09-0291. closed

End of Comments

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